

Privacy policy

ESA Global Ltd (“We”) are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting <https://esalens.com> and by providing personal data to us, you are accepting and consenting to the practices described in this policy.

This privacy policy only relates to the ESA Global website. Any links from our site to other websites are provided merely for your convenience and do not imply endorsement by us of the content or provider.

Information we may collect from you

We may collect and process the following data about you:

Information you give us

You may give us information about you by filling in forms on our site <https://esalens.com> (our site) or by corresponding with us by phone or email. This includes information you provide when you subscribe to our newsletter. The information you give us may include your name, address, email address and phone number.

Information we collect about you

With regard to each of your visits to our site we may automatically collect the following information:

technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page.

Information we receive from other sources

We working closely with third parties (including, for example, business partners, sub-contractors, advertising networks, analytics providers, search information providers) and may receive information about you from them.

We do not sell personal information collected through this site or use your personal information for any other purposes than those stated above.

Security

We endeavour to take all reasonable steps to protect your personal information. All the data collected by us is stored on a secure server. The secure server software encrypts all information you input before it is sent to us.

Disclosures

We may share your information with selected third parties including:

Business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you.

Analytics and search engine providers that assist us in the improvement

and optimisation of our site.

We may disclose your personal information to third parties:

Your Personal Data will not normally be disclosed to third parties except where that is necessary for fulfilment of our obligations to you or we are obliged or permitted to do so by law.

If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or to protect the rights, property, or safety of ESA Global Ltd, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Personal data and your rights

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at enquiries@esalens.com.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies.

If, at any time, you want to verify, update or amend your personal data or preferences please write to us at enquiries@esalens.com, updating or amendment of personal data will take place within 28 days of your request.

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act.

Changes to this Privacy Policy

We may make changes to this Privacy Policy from time to time. You should check this page regularly to see our most up to date policy.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be sent to enquiries@esalens.com.